

6 Tips for Disputing an Incorrect Bill

By



With U.S. inflation recently reaching a 40-year peak, avoiding unnecessary and unfair expenditures is more crucial than ever. Although it takes a little extra time, reviewing your monthly bills to ensure accuracy is essential. Mistakes can easily appear on utility and cell phone bills, and prompt correction can save you much money and stress.

The following 6 tips will help you correct any errors you may find.

1. Know your contract terms and billing rates. Before signing on the dotted line, review your contract and ensure you understand the legal jargon by researching it yourself or consulting a legal professional.
2. Whether you manage your bills online or with paper, check the amount you owe each month and the details to ensure they are consistent. Utility bills will likely fluctuate based on the season, but cable and phone bills should stay about the same.
3. Call the customer service line on your bill immediately when you notice an error. Have a copy of your current invoice and contract with you.
4. Take note of the time of your call and the names of any representatives with whom you speak.
5. If a representative cannot assist you, politely ask to speak with a manager who can correct the mistake.

6. Ask for confirmation of the correction in writing. A written record will help you if the problem still needs to be corrected or happens again later.

Call your LegalShield provider law firm if customer service cannot provide a satisfactory solution or you continue to get the run-around. A lawyer will be happy to assist you with your matter.

For more information on saving money with your legal benefit:



Watch a [3-minute video from LegalShield Lawyer Jack Morgeson](#) on handling consumer and billing disputes.



See how LegalShield [helped Paula](#) when an unsatisfactory venue refused to return the deposit for her son's wedding.

Legal matters are inevitable along life's journey. If you've enrolled in LegalShield, you can consult with your provider law firm on contracts or any other personal legal matter before locking in. If not enrolled, look for this benefit during your employer's next open enrollment period.

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